



**B A M B Ū** *Haus*

Cook, Create & Celebrate.

# The Bambū Haus Cooking Experience Enquiry Form

Memorable Culinary Experiences

[www.bambuhaus.co.za](http://www.bambuhaus.co.za)

## CLIENT INFORMATION:

*Please provide your contact details to begin the booking process.*

Full Name: \_\_\_\_\_

Contact Number (Phone/WhatsApp): \_\_\_\_\_

Email Address: \_\_\_\_\_

## EVENT DETAILS:

*Help us understand your event to create a tailored experience.*

Preferred Event Date: \_\_\_\_\_

Alternative Date (if flexible): \_\_\_\_\_

### Preferred Time Slot:

Mondays to Fridays (flexible | please specify preferred time): \_\_\_\_\_

Saturdays: ☐ 09:00-12:30 ☐ 13:30-17:00

Sundays | Public Holidays: ☐ 09:00-12:30 ☐ 10:00-13:30 ☐ 11:00-14:30

Mondays to Saturdays Evenings: ☐ 18:00-22:00

### Event Type:

☐ Birthday ☐ Bridal Shower ☐ Team Building ☐ Corporate Event ☐ Just For Fun

☐ Other (Please specify): \_\_\_\_\_

Number of Guests (min. guest numbers apply): \_\_\_\_\_

## EXPERIENCE SELECTION:

*Please select the culinary experience you wish to book.*

☐ Ottolenghi Cooking Experience

☐ Cookbook Club

☐ Mystery Cooking Box Challenge

Do you plan to bring your own alcoholic beverages for the experience?

☐ Yes

☐ No

*(Please note that BAMBU HAUS is not a licensed venue.)*

## GROUP & FORMAT PREFERENCES:

*Please let us know your preferred setup and level of participation.*

**Do you require exclusive use of the social kitchen?**

☐ Yes ☐ No *(Please note that the kitchen may be shared unless exclusive use is booked.)*

**Would you like the experience to be:**

- ☐ Fully hands-on  
☐ A mix of cooking & socialising  
☐ Mostly social / observational

## DIETARY REQUIREMENTS/ALLERGIES:

*All dietary requirements and allergies must be communicated in advance.*

**Dietary requirements/allergies:**

**Number of guests affected (if applicable):** \_\_\_\_\_

## ADDITIONAL DETAILS:

*Please share any additional details or requests.*

**Is this a corporate or private booking?**

☐ Corporate ☐ Private

**Company / Brand Name (if applicable):** \_\_\_\_\_

**Any special requests, themes, or notes that we should be aware of:**

## CLIENT CONSENT:

*Please confirm your agreement to proceed with the booking process.*

- ☐ By proceeding, I confirm that I have read and agree to the BAMBŪ HAUS Terms and Conditions (available on the next page).
- ☐ I understand that submitting this form initiates the booking process for a BAMBŪ HAUS Culinary Experience, including availability confirmation and experience planning.

Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_



**Please email the completed form to  
*hellojordan@bambuhaus.co.za***

**Or contact us via WhatsApp at 076 021 2331**



click the icons!



*Once received, we'll schedule your experience and share tailored offerings.  
Your booking will be confirmed once a 50% deposit has been received.*

**Thank you for choosing BAMBŪ HAUS!**

## **BAMBŪ HAUS TERMS & CONDITIONS:**

*By signing this enquiry form, you confirm that you have read, understood, and agree to the Terms & Conditions outlined below.*

1. A 50% non-refundable deposit is required to secure all bookings. Dates are confirmed only once the deposit has been received and reflects in our account.
2. Minimum guest numbers apply and may vary depending on the experience selected, the day of the week, and the nature of the booking.
3. Final guest numbers must be confirmed no later than three (3) days prior to the event date. Final payment is due 24 hours before arrival. Once final numbers have been confirmed, no reductions, refunds, or credits will be issued.
4. Cancellations or rescheduling requests must be submitted in writing. Deposits remain non-refundable, and rescheduling is subject to availability and may incur additional costs.
5. A 10% gratuity is automatically added to all hosted experiences.
6. All dietary requirements and allergies must be communicated in advance. Unfortunately, we are unable to accommodate last-minute changes.
7. Please note that the social kitchen may be shared, unless exclusive use of the venue has been booked and paid for.
8. Outside food and beverages are not permitted unless prior written approval has been granted. Alcoholic beverages may be brought in by guests; however, BAMBŪ HAUS is not a licensed venue, and guests remain responsible for their own alcohol consumption.
9. Participation in cooking activities is voluntary. Guests acknowledge the inherent risks associated with a working kitchen environment and agree to follow all safety instructions provided by the BAMBŪ HAUS team. Children must be supervised at all times.
10. BAMBŪ HAUS reserves the right to refuse service or conclude an experience early should guest behaviour be deemed unsafe, disruptive, or inappropriate. No refunds will apply in such instances.
11. Any damage to the venue, equipment, or furnishings caused by guests may be charged to the booking party.
12. Events will conclude at the agreed end time. Late arrivals may impact the flow of the experience, and additional time beyond the booking period may be subject to an overtime fee.
13. We reserve the right to make reasonable adjustments to layouts, menus, or logistics where necessary to ensure the smooth running of the experience.
14. BAMBŪ HAUS may capture photographs or video content during events for marketing and promotional purposes. Guests who do not wish to be featured must notify us in advance.
15. While every care is taken, BAMBŪ HAUS cannot be held liable for loss, damage, or injury to personal belongings or vehicles on the premises. We are also not liable for disruptions or cancellations caused by circumstances beyond our control, including power outages, extreme weather, or other unforeseen events.
16. By confirming a booking, clients acknowledge and accept these terms and conditions.